

Cattail Cabins & RV Park Inc.

POB 2429 High Prairie, AB, Canada T0G 1E0
780-776-2227 [May long - Sept. long weekend] 780-355-3985 (off season)
www.cattailcabinsrvpark.com

April 15, 2009

To Whom It May Concern:

We have been using Campground Master for four years in our tourism business. This marvelous computer program has helped keep us **organized** and sane during the busy camping season!

The Campground Master is **easy to use** for staff who don't have a lot of computer skills. I have found that setting up the program specific to our tourism business was fairly simple as well. The help guide in the program answered most of my questions when I was setting the program up for our site. If I ran into difficulties, I find the **excellent technical support** answers me within a 24 hour period (usually less) and easily guides me through the problem. Similarly, I find the Newsletters which are on the Campground Master are filled with tidbits of information to help make the use of this computer program more efficient.

So your **business is growing and changing**? For the Campground Master administrator, it is easy to adjust the program to reflect those changes to your business. For example our business went to two separate locations. I was able to adjust the program within less than an hour to reflect those changes. The program is so easy to use that my 80 year old mother who runs our office during the camping season feels like she has become a computer whiz using this data base!

If you are frustrated at trying to keep all your reservations accurate and up to date, I highly recommend using the Campground Master. Should you have specific questions about the ease of use of this time saver program, then please contact me.

Sincerely,

Sherrie Hay, co-owner & Administrator
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